

*Ajay Seth, IAS*  
Commissioner of Commercial Taxes



Off: 22264495, 22262935  
Fax: 080-22263595  
"Vanijya Therige Karyalaya",  
Gandhinagar Main Road,  
BANGALORE - 560 009.

D.O. No. CCT/PS/Misc-off/14-15

Date: 22.05.2014

Dear Sri Mritunjay Kumar Narayan,

The officers of my department sent by me have returned after visiting your Department at Lucknow. They have reported to me regarding the training activities conducted in your Training Institute as well as certain measures implemented especially regarding grievance resolution mechanism and its management, e- registration and certain legal procedures in your department.

The officers are highly appreciative of the pattern followed in the training institute. They happily informed me that your institute has obtained ISO Certification. They informed that there is systematic imparting of training for all officers and officials. They also have observed the training documentation to be noteworthy. We will incorporate the salient items noticed by my officers at your place into our system.

The officers expressed deep gratitude to you for taking utmost care while they stayed at Lucknow from 19<sup>th</sup> to 21<sup>st</sup> May 2014. I personally thank you for your cooperation and providing the required information to them.

I acknowledge the hospitality extended to them by you and your officers.

With regards,

Yours Sincerely,

*Ajay Seth*  
(Ajay Seth)

To,  
Sri Mritunjay Kumar Narayan,  
Commissioner, Commercial Taxes,  
Lucknow, Uttar Pradesh.

*Sri Katiyar J.D. (Training Centre)*  
for such a nice presentation and  
excellent hospitality

*Om*  
(योगेश्वर कुमार)

वाणिज्य कर मुख्यालय, लखनऊ

*Copy (Low)*

*To you and  
all concerned  
officers.*

*Commissioner  
22.05.2014*

*994*

*22.5.2014*

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*ACCT(VI)*

*367*

*22.5.14*